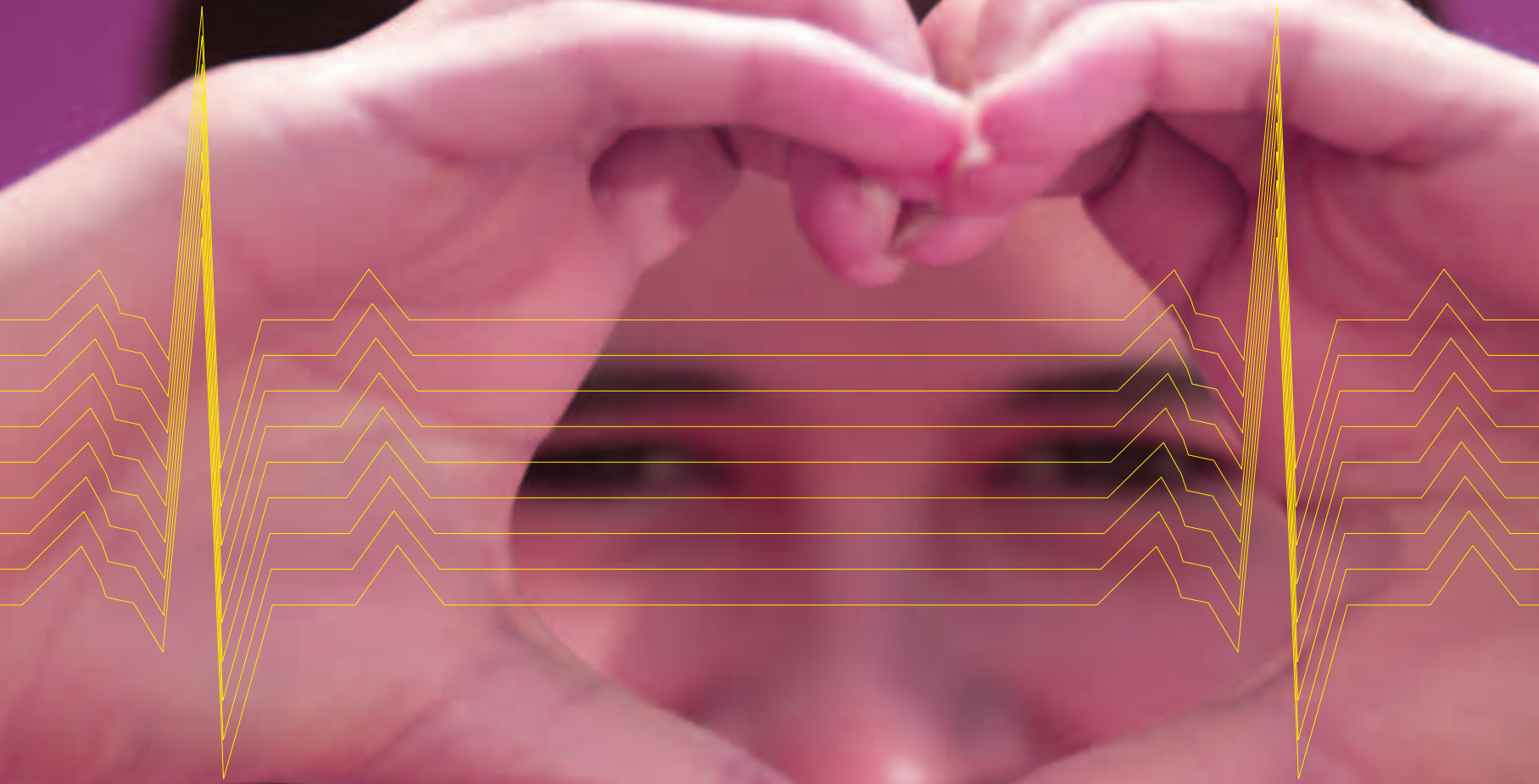


Evidence suggests a clear link between stressful or traumatic childhood experiences and ischemic heart disease as an adult.



If left untreated, trauma becomes costly, both to the individual and society at large.

01.	08.	12.	22.	26.	31.	41.	46.
The heartbeat of a nation	Key facts	Our vision & strategic intent	Message from the Chairman	Chief Executive's Report	Summary Financial Statements	Our supporters	Tū Māia Whānau

A
call
to
action

LEAD WITH YOUR HEART

The heartbeat of this Annual Report is to raise awareness of the connection between childhood trauma and poor health outcomes and to promote understanding that addressing the impact of childhood trauma is an urgent public health issue.

The White Paper and the Children's Action Plan have focused increasing attention and resources on the target of reducing child maltreatment but not so much attention on reducing the impact of child maltreatment or a change at the macro socio-economic level to positively alter the conditions within which families live.

The maltreatment of children includes physical abuse, sexual abuse, psychological abuse, emotional abuse, neglect, abandonment, exposure to intimate partner violence and drug alcohol abuse.

The impact or consequences of child maltreatment are substantial and often lifelong. Scientific studies have clearly documented the link between maltreatment of children and a wide range of medical, emotional, psychological and behavioral disorders. Many of the children referred to Stand TūMāia Whānau exhibit several of these consequences.

Child maltreatment can have a profound impact on the organisation and functional abilities of the developing brain and alters the child's abilities to respond to their environment. The enormous and often overwhelming stress associated with child maltreatment causes the brain to organise in a fight or flight response. This causes prolonged hyperarousal and an associated hypervigilance which significantly impacts on children's bodily functioning such as increased heart rate; learning capacity such as decreasing the ability to concentrate and listen; increased startle reaction, affective liability, anxiety and dysphoria; increased autonomic nervous system hyperactivity; and alterations in underlying memory and learning, making it difficult for them to respond to information presented to them and causing the child to be in a constant state of alertness to danger.

Children's post-traumatic memories and behaviours associated with the defensive response required to protect themselves have a long-term

toll. The range of mental health disorders includes post-traumatic stress disorder symptoms, behaviour disorders, anxiety, phobias and depressive disorders including grief responses and global confusion. By the time these children reach adolescence, their pain-based behaviours may include suicidality, hypersexuality, substance abuse, delinquency and entrenched truancy. These issues can have a profound impact on life as an adult and create a huge social problem as the cycle of conflict and harm repeats itself.

We at Stand believe that there is an urgent need for abused, neglected and traumatised children to be provided with effective treatment to enable recovery and heal the enormous and distorting damage done to their young minds. While the identification of risk factors supports us to assess needs and develop intervention plans, it is trauma-informed practice and understanding what protective factors support the reduction of maltreatment that enables children and families to find and maintain wellness.

Prevention of child abuse and trauma and treatment to support healing must work hand in hand. As long as there are children exposed to abuse and trauma in Aotearoa, we all have a duty to lead with the heart: to build genuine recovery for this group of children and protect future generations while also acting on the need for change at the macro socio-economic level to positively alter the conditions within which parenting and family life takes place.

Te ahū reka o te noho tahi ngā teina me ngā tuākana runga whakaro ko tahi.

Oh how sweet for young and old to sit together in unity as one.

AS TĀNE STOOD

WE MUST STAND

A Māori worldview of the theme Stand will always connect to the story of Tāne separating his parents Ranginui and Papatūānuku. Tāne Mahuta was chosen by his brothers to separate his parents. He questioned the decision to separate them and did not want to carry out the task. He incurred great opposition from his brothers Tāwhirimātea and Tūmatauenga. However, for the collective good and despite his individual needs, he undertook the task. He assumed a position to stand for something that was expected of him. With his head and shoulders touching his mother, and his feet to his father he pushed. With the assistance of karakia (prayers), and Pou

(mounts), he stretched and pushed and assumed a position not unlike a tree that resulted in separating his parents. He became known for this task as Tāne nui ki te Rangi. This story resonates with our work. Our work is relational, ensuring critical engagement with and for families. Our work is about improving poor life outcomes and increasing protective factors. Our work is transformative and supports change, as difficult as it can be. Our work is about committing to better outcomes for families. Tāne assumed a very brave and courageous stand to achieve the separation. This stand can be translated as Tū Maiā.

These numbers are more than mere statistics. No one remains unscathed by traumatic events.

Stand Children's Services received:

2,889

new referrals for the year and worked with

4,533

children and their families throughout the year.

Stand Children's Services provided:

113,356

hours of social work services in the community.

46,713

residential days.

100%

of children surveyed in the last year said they were happy with the children's village service.

99%

of parents surveyed in the last year said they were satisfied with the services provided and the outcomes achieved and of these

94%

were highly satisfied.

99%

of referral agents and 93% of schools surveyed were satisfied with the services provided and the outcomes achieved and of these

98%

and 74% respectively were highly satisfied.

684

schools were provided with a community social work service.

73

schools were provided with a school social worker.

EVERY CHILD
HAS A STORY
TO TELL...

A story of their distress:

57%
of children are assessed as medium to high risk.

68%
of children have difficulty with self-regulation.

34%
of the children's schools are having difficulties managing the children's behaviour.

49%
of children are exhibiting alienation and rebelliousness.

48%
of children are displaying anti-social behaviour and hyperactivity.

A story to tell across all cultures:

53%
of children are Māori.

36%
of children are NZ European.

43%
of children have a chronic mental health or developmental disability.

46%
of children are diagnosed with chronic health, mental health or developmental disabilities.

25%
of children have two or more chronic health, mental health or developmental disabilities.

6%
of children are from Pacific cultures.

5%
of children are from other cultures including Indian, South-East Asian, Asian and other European.

A story of their exposure to risk in family and community:

41%
of children are from single-parent families.

68%
of parents are on a benefit and 45% are struggling with socio-economic disadvantage.

A story to tell whether a boy or girl:

58%
of children are male.

42%
of children are female.

43%
of parents have low education achievement.

70%
of families live in communities where there are poor housing conditions, neighbourhood crime

and violence, a lack of attachment and social and cultural discrimination.

A story to tell no matter what age:

21%
of children are 5 to 7 years old.

47%
of children are 8 to 10 years old.

A story of their schools inability to protect them from harm:

43%
of children are failing at school.

39%
of children are experiencing peer rejection and bullying at school.

32%
of children are 11 to 13 years old.

OUR
VISION

A WORLD STRONG WITH CHILDREN

We stand together to bring hope to New Zealand's most vulnerable children.

We help children and their families to stand up and be strong.

We stand against isolation and fear.

We take a stand, acting with urgency to deliver solutions that make a child's world a safer, happier and healthier place.

We nurture the dreams and aspirations of our nation's children, allowing them to find their tūrangawaewae – their place to stand.

OUR
MISSION

TRANSFORM

To **TRANSFORM** the lives of children and young people aged 5 to 12 who are at significant risk of harm to their wellbeing as a consequence of the environment in which they are being raised and their own complex needs.

For each child, we seek to develop their capacity to live in healthy, hopeful relationships with others. On this depends all of the other necessary outcomes that contribute to their ability to enjoy life and reach their potential.

"I remember sitting at a table, in a grumpy mood, and an old kuia, who was obviously watching me the whole time I was there, came and sat down with me. She asked me what's wrong with you girl? I said to her, nothing, nothing. I had a real attitude at the time. She put her hand on mine and said that's right love, there is nothing wrong with you. There really is nothing wrong with you. Right there and then, something happened to the way I felt about myself. She woke me up somehow. I believed her. I thought I was fat and ugly and I had become a bully to deal with the insults from other people.



Then I felt like I had to live up to that bully image. The kuia told me not to worry about what others said, then she convinced me there was actually nothing wrong with me. It was such a small move that hand on mine; her simple words had a spectacular impact on me. She was one of those kuia who you couldn't say anything back to. She was cool. She made me feel loved and okay about myself."

OUR
VALUES

OUR SUCCESS
IN WORKING
WITH
CHILDREN IS
BASED ON
OUR DEEP
COMMITMENT
TO BEING
CHILD
CENTRED,
FAMILY
RESPECTFUL,
TRAUMA
AWARE,
SOLUTION
FOCUSED AND
CULTURALLY
COMPETENT
IN ALL THAT
WE DO.

“My child struggled prior to coming into the village with feeling like he was dumb (his words) to feeling like his input was as important as everyone else’s. He stood up on his final day to say thank you – this was huge! His self-belief and confidence blew me away.”

OUR
APPROACH

LASTING

Our strategic intent is to ensure lasting outcomes for all vulnerable children using a partnership approach with every organisation active and interested in making New Zealand a safer, healthier and happier place for our children.

The focus of our work is to provide nationwide services that protect our most vulnerable children from further trauma, support their recovery and enhance their wellbeing.

Stand Children’s Services is therefore structured to achieve:

- reducing risk and increasing protection to children through an intensive wraparound multisystemic approach to change within the family and community of the child.
- supporting the recovery and improving the wellbeing of children through the provision of an integrated therapeutic care and education service.

Three principles underpin our approach:

- 1 Harm caused by relationships is best healed by relationships.
- 2 A child’s home and family, school and teachers, neighbourhood and friends all play a critical role in a child’s world, and each system requires attention to improve a child’s quality of life.
- 3 Transformative environments that provide therapeutic relationships and experiences of belonging, mastery, independence and generosity are quicker and more effective for a child’s journey of recovery.





"My social worker was awesome. She made me feel like a good parent doing the best I could. My child loved how she was with him. On each occasion I met or spoke with my social worker, I felt comfortable to say how it really was."

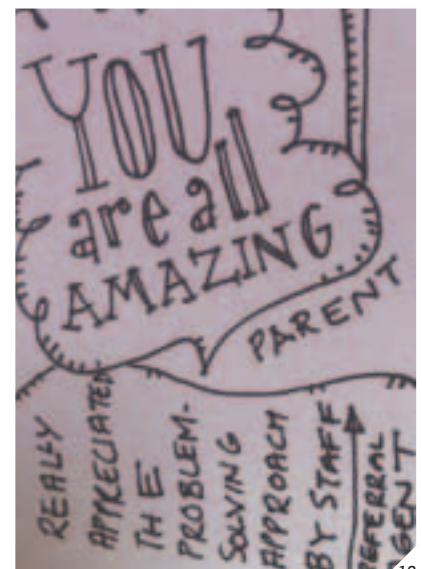
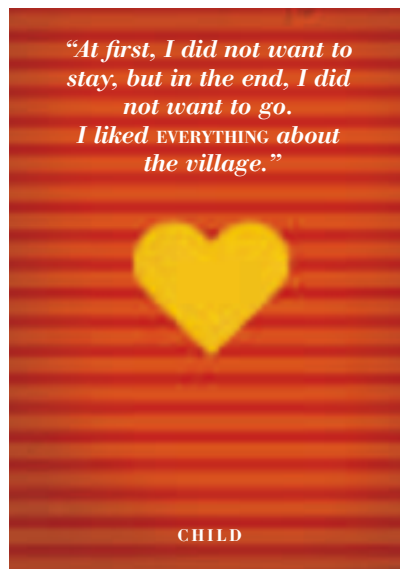
OUR
OUTCOMES

IN EVERYTHING
WE DO, OUR
EFFORTS ARE
FOCUSED ON
ACHIEVING
AND
MEASURING
THE FOLLOWING
OUTCOMES:

- *Children are safe in their home and school.*
- *Family functioning is improved.*
- *Children's mental, emotional and physical health is improved.*
- *Children's and parents' social problem-solving ability is increased.*
- *Children's antisocial and at-risk behaviour is reduced.*
- *Children's engagement with learning is improved.*

Stand acknowledges that families with multiple and complex problems are also often situated within a wider context of poverty, disadvantage, isolation and exclusion and that this has significant ramifications for the intensity and complexity of service delivery. We know that we need to continue to advocate for solutions to socio-economic deprivation and disadvantage while also doing what we can to promote resiliency and build parenting capacity.

We also know that, while we continue to have children who are exposed to abuse and neglect, we all must learn what works best to respond effectively to the enormous and distorting emotional damage done to their young minds. Only if we can create genuine recovery for this group of children will we protect future generations, through enabling traumatised children to achieve in life and become successful parents in their own right.



LEAD
with
YOUR
Heart

"The people who worked with my child made an enormous impact on him for the better."
PARENT

"Thank you so much for all your effort, enthusiasm and just being you!"
PARENT

SUPER SAFE

MARVELLOUS!
REFERRAL AGENT

CHILDREN COME BACK WITH POSITIVE GAIN
REFERRAL AGENT

"I LOVE THE VARIETY OF STAFF" PARENT

FANTASTIC SERVICE KEEP IT UP CYF PARTNER

"Really appreciated the problem solving approach by staff."
REFERRAL AGENT

THE EFFORTS TO SUPPORT WHANAU ARE AMAZING
REFERRAL AGENT

Stand provides a wonderful holistic, wrap-around service.
PUBLIC HEALTH NURSE

HOLISTIC

"I have always found Stand to be professional, efficient, considerate & thoughtful."
REFERRAL AGENT

Thank you

FANTASTIC PLAY AND STAFF.
PARENT

STAND IS ALWAYS GREAT
CYF PARTNER

PARENT "Very caring, they really believe the kids are our future and how important they are."
PUBLIC HEALTH NURSE "Your parenting programme is superb."

NICE

Family

"The children have a wonderful time."
PUBLIC HEALTH NURSE

E NGĀ MĀTĀWAKA O TE MOTU, TĒNĀ KOUTOU KATOĀ

All groups throughout the land, greetings to you all. It is with great pleasure that I present the Annual Report of Stand Children's Services Tū Māia Whānau for the year ended June 2013.

The theme of this year's Annual Report is "Lead with the Heart".

This report reflects a year's worth of extraordinary leadership of the heart by Stand - working as a single unified team, connected by a shared vision, pursuing a common mission, dedicated to the belief that we can create genuine protection and recovery for our most vulnerable children and their families and that, by doing so, we will start a virtuous cycle where resilience can grow alongside the capacity for effective parenting.

On behalf of the Board, I would like to thank everyone involved with Stand for their hard work and dedication. The leadership team and staff have again demonstrated that the organisation is full of heart, an amazing asset to our communities and willing to meet any challenge.



Key strategic achievements during the year include our renaming, commencing the rebuilding of our Christchurch facility, further development of our theoretical base and intervention logic, continued growth of a professional and capable workforce and construction of a results-based accountability framework to monitor, report on and continuously improve child and family outcomes.

As mentioned, the year 2013 brought a significant milestone in the long and proud history of our organisation, the adoption of a new name and branding campaign, accented by a newly articulated vision "A World Strong with Children".

This statement conveys, very succinctly, our most important aspirations moving forward. We want to lead the transformation of a world where those of us working with children find a way to all stand together. That together we make a stand and act with urgency to deliver solutions that make every child's world a safer, happier and healthier place. That together we make a stand against violence, poverty, isolation and fear, bringing hope, aspirations and dreams to New Zealand's most vulnerable children and their families, so they can stand up, be strong, be healthy, be connected and unafraid and find their tūrangawaewae - their place to stand.

Propelled by this new vision, we continue to seek new and more effective ways to achieve outcomes and tell our story. Even in the best of times, it is a challenge for any organisation to maintain standards of service, consistent results and a compelling image. In a period of rapid and unpredictable

change, it is all the more important to communicate clearly what we achieve and the distinguishing characteristics that make us unique and worthy of trust. As you read this report I think you will be impressed by the extraordinary achievements of our team. Through a unique combination of professional skill, talent, dedication and resourcefulness, they are ensuring our continued success in the brave new world of services to our most vulnerable children.

Shovels broke ground in Christchurch this year commencing the rebuilding of our new facility destroyed in the February 2011 earthquake. This exciting project is progressing as planned and within the \$9M budget. The official opening will be in March 2014 and I am sure that the children and families who journey with us will experience the building and its environment as "a home for the heart" where they feel protected, healed and strengthened. We know that providing the right type of environment is the beginning of the recovery process and so getting the aesthetics (sensory-emotional aspects) of the environment right has been a primary goal of the project.

We believe the design of the new facility will promote children's psychological wellbeing by creating an experience of order, safety, security, respect and pride as well as a knowing that this is a place to belong, to feel good, to be uplifted - a place to live, work and play.

Important as buildings are, nothing produces results like a group of individuals leading with their heart, united by a common understanding of what works, that kindness counts, teamwork wins and

every person can make a difference and should be accountable. These are the principles that result in real and lasting outcomes and that drive the capability development of our workforce.

When children and families need our services, they want to be treated by caring people. We believe that one quality that truly distinguishes Stand is our ability to recruit and retain staff who go the extra mile to ensure that their professional skills are supported by an attitude of caring and compassion. The heart-to-heart relationships that form when this happens lay the foundation for positive child and family outcomes and successful healing, recovery and wellbeing.

At the heart of every Stand success story is an individual, a small group or a large team who made a difference by staying focused on our mission and devoting top priority to the needs of children and families.

Simply stated, great things are happening at Stand. Leading with the heart requires a thoughtful and considered approach to service development, planning and delivery, a commitment to quality in everything we do and the desire to ensure that every aspect of our service process is focused on outcomes and carried out with competence and integrity.

In the coming year, working alongside our many dedicated government and non-government partners, Stand will continue its work and provide what leadership it can to ensure the success of the Children's Action Plan. We will continue to support and contribute where we can to the government's work programme including the

development of the Care Strategy, the Investing in Services for Outcomes project and the emerging work of the Children's Teams.

We will also continue our own 5-year strategy to evolve and grow our mission to better meet the needs of our most vulnerable children and to secure our long-term sustainability.

As I write this report, we are close to achieving a trial tripartite Outcome Agreement between the Ministry of Social Development, the Ministry of Education and Stand Children's Services Tū Māia Whānau. The agreement will operate as a trial arrangement enabling the parties to test an inter-agency outcomes-based approach for commissioning, purchasing and monitoring accountability of services.

The purpose of this approach is to:

- build understanding of the connection between Stand's theory base, intervention logic and practice fidelity to an agreed model and how that is the foundation for service effectiveness to its defined client population
- further identify and understand the professional and operational capabilities required to achieve the proposed outcomes and inform capability development of Stand and the sector
- establish the validity of a relationship approach between the parties that is client outcomes focused
- develop and trial an agreed results-based accountability framework that will provide evidence of quantity and quality of effort alongside evidence of child and family outcomes.

The biggest sustainability challenges in the year ahead have not changed since last year's report. The demand for our services outweighs our ability to provide, and the complexity of the issues we are working with and the professional knowledge and competency to address that complexity requires us to be able to recruit, intensively train and retain experienced professional staff who expect significantly different conditions of employment than those we currently can afford. The strategic imperative to answer this pressure is increasing as is our staff turnover resulting from it.

On-going increases in overheads such as KiwiSaver and astronomical increases in insurance costs continue to erode any savings we have made, and our inability to put funds aside to support the future development of our facilities due to capital requirements in the present, such as the further development of our client database to meet increasing government reporting requirements and the Christchurch rebuild, continues to threaten our long-term sustainability. We will continue to seek solutions to these complex challenges in the year ahead

Notwithstanding these challenges, in a year that has seen many changes, we are happy to report the outcomes of these changes have left the organisation

stronger and well prepared in many ways for a long and successful future.

Stand's finances and investments have been well controlled and managed as evidenced in our year-end audit. As this calendar year comes to an end, we are preparing to increase our efforts to find the funds for our new building in Christchurch, which will open in March 2014.

The Board of Directors looks forward to another exciting year with the organisation we believe in so strongly. We are indeed fortunate to have such a strong team of people who lead with their hearts and have an abiding passion for helping our most vulnerable children.

I would like to take this opportunity to thank every member of the Stand Tū Māia Whānau Board and Kāhui Kaumātua and our iwi partners Te Rūnanga o Ngā Maata Waka in Christchurch, Te Rūnanga o Raukawa in Ōtaki and Te Runanga o Tūranganui a Kiwa in Gisborne. To every member of our dedicated staff and our supporters and stakeholders, from our patron Governor-General Lt Gen Rt Hon Sir Jerry Mateparae through to the people and organisations in our communities that work alongside our services every single day, please accept our deep gratitude for the gifts of your heart.


Tēnā koutou, tēnā koutou, tēnā tātou katoa.



WAYNE CHAPMAN

BOARD CHAIRMAN

TĒNĀ KOUTOU, TALOFA LAVA, KIA ORANA, FAKAALOFA LAHI ATU, MALO E LELEI, BULA VINAKA, TALOHA NI, GREETINGS

 Reflecting on the last year with Stand brings immense feelings of pride, humility and inspiration. Pride in the achievements of the children, young people and the families that we are privileged to serve. Humility in the face of the overwhelming obstacles and challenges that are part of the journey of every child and family we journey with. And inspiration in the dedication of every single staff member who gave of their heart, took a stand against isolation and fear and travelled awhile with a child and family. Leading with your heart helped every child and family build an experience of healing, recovery and wellbeing enabling them to stand up, be strong, be healthy, be connected and unafraid, and once again find their tūrangawaewae – their place to stand.



Although our name has changed, our collective lives at Stand continue to be defined by a deep attachment to leading from the heart, our shared vision and the daily experience of working together towards our common goals. This year, I have been privileged to witness passion for what we do, strength of character to embrace the winds of change, determination to keep building a stronger and more effective organisation and recognition of the importance of a theoretical base and the importance of that to our practice and results.

Looking to the year ahead, we are excited and challenged by the potential of the Children's Action Plan and looking forward to testing the idea that, in our country, "it will now take a child to raise a village". The White Paper and the Children's Action Plan are all about protecting vulnerable children and the view that this is everyone's responsibility. "It is only by working together that we can achieve our goal." The belief underpinning this statement is that even the most disparate, diverse and disconnected community members share aspirations for



children to belong, thrive and achieve. The belief is that, if communities connect through and leverage the power inherent in this shared interest, they will discover the means to promote the required social change and build a new village. A bit like a pearl, social capital will coalesce around the core issue of vulnerable children.

Of course, there are profound challenges to this transformative work: leading change and assisting organisations and communities in defining the shared outcomes we seek for children and families; identifying and building natural leaders; building capability and capacity; applying the best available research and data; and maintaining the momentum for change once it has been generated.

Inevitably, we will all face challenging times as we seek to implement the key strategies of the Children's Action Plan. At Stand, we are accustomed to responding positively to challenges and changes and I am sure we can continue to do so, with a focus on achieving the best we can for the children and families we serve.

Over the lifetime of the Children's Action Plan, we are likely to see unprecedented levels of legislative, policy and potentially sector and organisational change. In the coming year, we will have the opportunity to continue to shape our organisation in

ways that focus on improving outcomes for children and families through improved service design and practice and a more integrated approach to service delivery. We will also continue to be actively involved in shaping the future delivery arrangements for NGO Contracting and the work of Children's Teams. In our approach to all of these significant changes, it is important that we are guided by our fundamental commitment to "Lead with the Heart".

We will do this by keeping a clear focus on our vision of "A World Strong with Children" and ensure that this guides and informs our own change processes and our contribution to the wider changes in the sector. "A World Strong with Children" is one that puts children's needs first and provides the conditions that nurture personal (individual), relational and collective (community) wellbeing.

Alongside the government's change agenda is our own Strategic Plan, which was launched in October 2010 and sets out our priorities for the next 5 years. These include completing the final stages of our 10-year journey from an iconic universal health service to an effective specialist social service.

Our 2013/15 Business Plan outlines how we intend to achieve our strategic priorities over the next 2 years through a focus on:

- the continued provision and improvement of our nationwide network of:
 - intensive family and school social work services
 - therapeutic care and education services for children and families in our Children’s Villages
 - child and family psychosocial and family development programmes
 - respite services for caregivers, including grandparents and foster parents
- positively influencing the standard of response to the needs of New Zealand’s most vulnerable children
- achieving sustainable funding and making every dollar count towards continued achievement of our vision, mission and outcomes
- working collaboratively with government agencies and others in the children’s sector who aspire to ensure “A World Strong with Children”.

In addition, we will ensure that Stand Children’s Services are underpinned by national standards and procedures and that all staff are trained and supported to the highest standard and ready to undertake their roles and responsibilities effectively and be accountable for their results.

The development of our Business Plan looked deeply at the context of the White Paper, the Children’s Action Plan and initiatives emerging from increasing expectations for better public services in the context of prolonged financial constraints compounded by the global financial crisis. There is demand by government for improvements in addressing complex, long-term issues that affect New Zealanders.

The key we are told to doing more with less lies in productivity, innovation and increased agility to provide services. Government agencies need to change, develop new business models, work more closely with others and harness new technologies in order to meet emerging challenges. This environment brings both challenges and opportunities for NGOs, and we must make sure we plan and prepare for the changes coming in our environment.

Regardless of the changes happening and coming, the children and families who use and benefit from our services remain at the heart of all that we do. We are committed to ensuring that their views are taken into account when planning and delivering our services. We pride ourselves on being responsive to the needs of children and families. But we want to go further. We want to ensure that our performance is measured and managed and that continuous improvement is an integral part of our service. We also want to do more to promote a better understanding and awareness of the role that we play in our communities and the positive changes that we are able to support children and families to achieve.

In the White Paper and the Children’s Action Plan is a clear statement “It is only by working together that we can achieve our goal.” Years ago, I read a speech given by Minister Tariana Turia who spoke of the force of kotahitanga, which she believes is at the root of ensuring effective outcomes for Māori whānau. She quoted Te Ahukaramū Charles Royal:

**Me ako ā tātou tamariki,
he kawenata Te Tiriti o
Waitangi. Ōna pūtaketake,
He manaakitanga
He whanaungatanga**

**He rangatiratanga
He tohungatanga
He ūkaipō Otirā, kei tua ko te
aka matua, tōna ingoa ko te
Kotahitanga.**

**We must teach our children
that the Treaty of Waitangi
is a covenant. Its ‘roots’ are
Manaakitanga
Whanaungatanga
Rangatiratanga
Tohungatanga
Ūkaipō
But beyond all of these is
the ‘parent vine’ whose name
is Kotahitanga**

The social change we seek at Stand is about transformation of the world of isolation and fear to “A World Strong With Children”; it is about having our gaze set firmly on outcomes that our children and families seek for themselves; it is about remembering always, the collective good – the force of kotahitanga.

We know that the radical change and innovation in our sector will need to be spearheaded by organisations and people who can lead with their heart. Transformation will come from people who have a passion for human rights and justice. It will come from people who know how to create the force of kotahitanga and the will to make a difference – possibility thinkers, healers, people of vision. None of us should be satisfied to tinker with existing sources of social ills, our goal must be humane forms of cooperation and

social structures that nurture personal, relational and collective wellbeing, and we should not rest until we know our services are working WITH children, families and our communities in ways that confront, challenge and answer the key concerns in their world.

Leading with the heart is fundamental to the development of meaningful and enduring trust (whakawhirinakitanga), which in its turn is fundamental to meaningful outcomes. It involves building on child and family strengths and capability, growing connections, supporting the development of a family’s ability to choose and walk their own journey and destination. Ultimately, whatever processes and systems are designed, whatever service delivery is accessed, it will only meet the needs and aspirations of children and families if there is a solid foundation of trust in the first place.

All of us have a role to play in restoring the sense of trust that children and families need to heal, recover and find wellbeing. And so I end this message placing my trust for another year in the hands of my team, the Board and Kāhui Kāumātua, our funders, partners and colleagues – inviting you to engage with or continue the journey of leading with the heart and co-creating a world strong with children.



DR FIONA INKPEN

CHIEF EXECUTIVE

Whakatika te aho tapu, ko tera te oranga o te iwi Māori.

Make right the sacred thread, from there comes the wellness of the people.

A WORLD STRONG WITH CHILDREN

1.0c

Purchase Health Stamps
and support our nation's
most vulnerable children.



10 cent surcharge on each stamp goes directly to Stand Children's Services. The three stamps in the 2013 special issue illustrate a rural New Zealand childhood and how children learn valuable life skills such as responsibility, empathy and self-confidence by caring for their pets.

SUMMARY FINANCIAL STATEMENTS

for year ended 30 June 2013

These summary financial statements were authorised for issue by the Foundation Board of Trustees on 20 September 2013.

NOTES: *To the readers of the summary financial statements of Stand Children's Services*

The information in these summary financial statements has been extracted from the full financial statements authorised for issue by the Board of Trustees on 20 September 2013. No information extracted from the full financial statements has been restated or reclassified. The full financial statements were prepared in accordance with New Zealand generally accepted accounting practice. They comply with New Zealand equivalents to International Financial Reporting Standards, and other applicable financial reporting standards, as appropriate for public benefit entities. The full financial statements were audited by Ernst & Young, and an unqualified opinion was issued on 20 September 2013. These summary financial statements have been examined by the auditor for consistency with the full financial statements and an unqualified opinion issued. The summary financial statements do not provide complete information and should be read in conjunction with the full financial statements, which can be obtained by Stand Children's Services, Tū Māia Whānau, PO Box 12 547, Wellington.

Independent auditor's report

To the Trustees of Stand Children's Services Tū Māia Whānau the trading name for Children's Health Camps – The New Zealand Foundation for Child and Family Health and Development (the Foundation).

The summary financial statements on pages 31 to 39, which comprise the summary statement of financial position as at 30 June 2013, the summary income statement, summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of the Foundation for the year ended 30 June 2013. We expressed an unmodified audit opinion on those financial statements in our report dated 20 September 2013. Those financial statements, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the Foundation.

This report is made solely to the Foundation's Trustees, as a body, in accordance with the Trust Deed. Our engagement has been undertaken so that we might state to the Foundation's Trustees those matters we are required to state to them in our report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Foundation and the Foundation's Trustees as a body, for our work, for this report or for the opinions we have formed.

Trustees' responsibilities

The Trustees are responsible for the preparation of summary financial statements in accordance with FRS-43 Summary Financial Statements.

Auditor's responsibilities

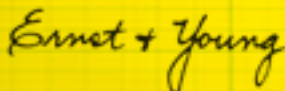
Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA(NZ)) 810 Engagements to Report on Summary Financial Statements.

Other than in our capacity as auditor, we have no relationship with, or interest in, the Foundation.

Partners and employees of our firm may deal with the Foundation on normal terms within the ordinary course of trading activities of the business of the Foundation.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of the Foundation for the year ended 30 June 2013 are consistent, in all material respects, with those financial statements, in accordance with FRS-43.



20 SEPTEMBER 2013
Wellington

SUMMARY INCOME STATEMENT

for the year ended 30 June 2013

	NOTES	2013 \$000	2012 \$000
Income			
Contract with Ministry of Social Development		14,436	14,436
Other contracts		3,706	2,846
Other income		1,730	624
Insurance reimbursement		-	3,547
Realised/unrealised gain on investments		1,588	404
Total income		21,460	21,857
Less expenses			
Other expenses	4	20,813	19,335
Total expenses		20,813	19,335
Net profit		647	2,522

SUMMARY STATEMENT OF COMPREHENSIVE INCOME

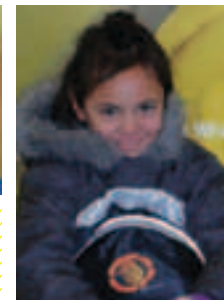
for the year ended 30 June 2013

	NOTES	2013 \$000	2012 \$000
Profit for year			
		647	2,522
Other comprehensive income			
Revaluation gain on land and buildings		429	-
Other comprehensive income for the year		429	-
Total comprehensive income for the year		1,076	2,522

SUMMARY STATEMENT OF CHANGES IN EQUITY

for the year ended 30 June 2013

	RETAINED EARNINGS \$000	REVALUATION EARNINGS \$000	Total \$000
At 1 July 2012	26,240	16,088	42,328
Net profit	647	-	647
Other comprehensive income	-	429	429
Total comprehensive income	647	429	1,076
Transfer of revaluation reserve to retained earnings	-	-	-
At 30 June 2013	26,887	16,517	43,404
At 1 July 2011	23,110	16,696	39,806
Net profit	2,522	-	2,522
Other comprehensive income	-	-	-
Total comprehensive income	2,522	-	2,522
Transfer of revaluation reserve to retained earnings	608	(608)	-
At 30 June 2012	26,240	16,088	43,328



SUMMARY STATEMENT OF FINANCIAL POSITION

As at 30 June 2013

	2013 \$000	2012 \$000
Current assets		
Cash and cash equivalents	6,550	4,189
Other current assets	234	797
Total current assets	6,784	4,986
Non-current assets		
Long-term investments	6,076	9,437
Property, plant and equipment	33,709	31,739
Intangible assets	86	124
Total non-current assets	39,871	41,300
Total assets	46,655	46,286
Less liabilities		
Total current liabilities	3,251	3,958
Total non-current liabilities	-	-
Net assets	43,404	42,328
Represented by:		
Revaluation reserves	16,517	16,088
Retained earnings	26,887	26,240
Total equity	43,404	42,328

For and on behalf of the Board of Trustees who authorised the issue of these summary financial statements on 20 September 2013.

DR FIONA INKPEN
CHIEF EXECUTIVE

WAYNE CHAPMAN
BOARD CHAIRMAN

SUMMARY STATEMENT OF CASH FLOWS

for the year ended 30 June 2013

	2013 \$000	2012 \$000
Cash flows from operating activities		
<i>Cash was provided from:</i>		
Contract income	17,702	18,242
Other income	1,873	1,504
	19,575	19,746
<i>Cash was applied to:</i>		
Payments to suppliers and employees	18,535	17,568
Other payments	553	77
	19,088	17,645
Net cash inflow from operating activities	487	2,101
Cash flows from investing activities		
<i>Cash was provided from:</i>		
Investment proceeds	5,000	-
Insurance claim proceeds	-	2,838
Sale of property, plant and equipment	-	1
	5,000	2,839
<i>Cash was applied to:</i>		
Purchase of property, plant and equipment	3,126	1,457
	3,126	1,457
Net cash inflow from investing activities	1,874	1,382
Net increase in cash held	2,361	3,483
Opening cash brought forward	4,189	706
Closing cash carried forward	6,550	4,189

1. Reporting entity

The financial statements presented here are for the reporting entity Stand Children's Services Tū Māia Whānau. This is the trading name for Children's Health Camps – The New Zealand Foundation for Child and Family Health and Development (the Foundation), a charitable trust incorporated under the Charitable Trusts Act 1957. The Foundation is not a qualifying entity under the differential reporting framework. The summary financial statements are for the Foundation as an individual entity.

2. Summary of significant accounting policies

Current year and comparative figures

The current reporting period is the 12 months from 1 July 2012 to 30 June 2013. Both the functional and presentation currency of the Foundation is New Zealand dollars (\$). All values are rounded to the nearest thousand dollars (\$000) unless otherwise stated.

Basis of preparation

These are summary financial statements of the Foundation and comply with FRS 43 Summary Financial Statements and New Zealand generally accepted accounting practice as it relates to summary financial statements as appropriate for public benefit entities. The financial statements have been prepared on a historical cost basis, except for land, buildings, derivatives and long-term investments, which have been measured at fair value.

Cash and cash equivalents

Cash and cash equivalents in the balance sheet comprise cash at bank and short-term deposits with a maturity of 3 months or less that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value.

Contract income

Contract revenue is recognised and measured at the fair value of the consideration received or receivable to the extent it is probable that the economic benefits will flow to the Foundation and the revenue can be reliably measured.

Salaries and wages

Gross salaries and wages payable to Foundation employees are recognised as expenses with the deductions from the employees' salaries for board and lodgings separately recognised as revenue.

Property, plant and equipment

Land and buildings are measured at fair value based on a periodic valuation performed by external independent valuers, less accumulated depreciation on buildings. Valuations are performed at least triennially but more periodically where there are indications that the value may have significantly changed since the last valuation.

Property, plant and equipment are recorded at historical cost, including costs directly attributable to bringing the asset to its working condition, less any accumulated depreciation and any accumulated impairment losses. Such cost includes the cost of replacing parts that are eligible for capitalisation when the cost of replacing the parts is incurred. All other repairs and maintenance are recognised in profit or loss as incurred.

Investments

Investments and financial assets in the scope of NZ IAS 39 Financial Instruments: Recognition and Measurement are categorised as either financial assets at fair value through profit or loss, loans and receivables, held-to-maturity investments or available-for-sale financial assets. The classification depends on the purpose for which the investments were acquired. Designation is re-evaluated at each financial year end, but there are restrictions on reclassifying to other categories.

The Foundation classifies its investments as financial assets at fair value through profit or loss at initial recognition. The fair value of a financial asset on initial recognition is normally the transaction price. Subsequent changes in fair value are taken to profit or loss as investment income or loss.

3. Segment reporting

The Foundation has reported by segments to assist in measuring, evaluating and managing its objectives and to assist in making decisions about allocation of its resources. It is reporting by service "Operations" (the fulfilment of government and other contracts) and "Property and Investments". The Operations segment illustrates the real cost of fulfilling operational contracts and commitments. The Property and Investments segment illustrates contributions derived from property and investments that support both the operational shortfall and capital assets that are essential to service provision requirements.

SEGMENT INCOME STATEMENT

for the year ended 30 June 2013

	\$000 Operations	\$000 Property and Investments	\$000 Intersegment elimination	\$000 Consolidated
Revenue contract with Ministry of Social Development	14,436	-	-	14,436
Other contracts	3,706	-	-	3,706
Dividends	-	51	-	51
Interest	154	15	-	169
Realised/unrealised gain on investments	-	1,588	-	1,588
Total revenue	18,296	1,654	-	19,950
Other income	786	3,129	(2,405)	1,510
Total income	19,082	4,783	(2,405)	21,460
Less expenses				
Other expenses	22,042	1,176	(2,405)	20,813
Total expenses	22,042	1,176	(2,405)	20,813
Net profit/(loss)	(2,960)	3,607	-	647



OPPORTUNITY
TEACHER

"I think the opportunity for such a place and programme is hugely important and must be retained for other children to benefit from."



SEGMENT STATEMENT OF FINANCIAL POSITION

As at 30 June 2013

	\$000 Operations	\$000 Property and Investments	\$000 Intersegment elimination	\$000 Consolidated
Current assets				
Cash and cash equivalents	6,550	-	-	6,550
Accounts receivable and prepayments	234	-	-	234
Intercompany account	-	4,519	(4,519)	-
Total current assets	6,784	4,519	(4,519)	6,784
Non-current assets				
Long term investments	-	6,076	-	6,076
Property, plant and equipment	1,535	32,174	-	33,709
Intangible assets	86	-	-	86
Total Non-Current Assets	1,621	38,250	-	39,871
Total assets	8,405	42,769	(4,519)	46,655
Total current liabilities	7,768	2	(4,519)	3,251
Net assets	637	42,767	-	43,404

4. Total expenses

	2013 \$000	2012 \$000
Staff related	14,648	13,189
Operating services and supplies	1,936	1,934
Other expenses	1,799	1,957
Administration costs	954	538
Loss on derecognition of assets	2	162
Depreciation:		
Buildings	669	689
Plant and equipment	237	235
Motor vehicles	276	340
Furniture and fittings	205	212
Computer equipment	87	79
Total depreciation	1,474	1,555
Total expenses	20,813	19,335

"My child is so much more the relaxed HAPPY young boy he was prior to his struggles."
PARENT



5. Related-party transactions

The Foundation records that the following Trusts have been set up in whole or part to support the Children's Health Camp movement:

- The Children's Health Camps Charitable Trust (CHCCT).
- The Glenelg Children's Health Camp Charitable Trust (GHCCT).

The Trusts are related parties as some of the Trustees are also Foundation members and/or the Foundation was the principal settler of the relevant Trust. No related-party debts have been written off or forgiven during the year.

6. Capital commitments

	2013 \$000	2012 \$000
Arrow International	7,996	-

7. Contingencies

There are no contingent liabilities as at 30 June 2013 (2012: \$nil).

8. Christchurch earthquake claim

In May 2012, the Foundation settled their material damage and business interruption insurance claim for \$3.5 million (excl. GST) for the loss or damages that arose from earthquakes that occurred in the Canterbury region on or after 4 September 2010. These funds will be used to rebuild the assets at the Glenelg Children's Health Camp, and it is estimated that a further \$4 million will need to be raised to fully replace the damaged facility.

Our deepest thanks to all who have reached out to help us deliver solutions that make a child's world a safer, happier and healthier place. We stand together to bring hope to New Zealand's most vulnerable children. We help children and their families to stand up and be strong.



GRATITUDE IS THE MEMORY OF THE HEART

Jean
Baptiste
Massieu

fantastic
SERVICE/KEEP IT UP.
CYF PARTNER

A SPECIAL MENTION An enormous thank you to **insight** who provided an inspiring gift of pro bono services this year in the creation, design and bringing to life of our new name and brand.

Special thanks to the Glenelg Children's Health Camp Charitable Trust who have donated \$600,000 towards the rebuild of our Christchurch facility.

Special thanks also to the Todd Foundation whose kind donation enabled us to keep the Fieldworker in Schools Service operational in Christchurch.

To our special Friday Patchwork Friends, Wellington – thank you yet again for your tireless efforts to wrap the children we serve in love and warmth.

CHAMPIONS LIST

The fabulous volunteers at Stand Children's Village, Auckland
Bidvest NZ
Canterbury Community Trust
Cater Plus Foundation
Children's Health Camp Charitable Trust
CSC Buying Group
Fonterra
Friday Patchwork Friends, Wellington
Graeme Horsley
Heni Materoa Trust, Gisborne
Horticulture New Zealand
Internal Affairs, Northland
Juve, Gisborne
Marion Beasley, Farmers Trading Co. East Tamaki
Masonic Lodges of the East Auckland District
Matrixx Consultants, Tauranga
Nestle NZ
New Zealand Post
Pak N Save, Gisborne
Pak N Save, Rotorua
Potatoes New Zealand Charitable Trust
Quality Inn, Rotorua
Rotorua Sulphur City Lions
Salvation Army, Gisborne
St Vincent de Paul, Gisborne
Stenersen Kain Opticians, Gisborne
Te Runanga o Nga Maata Waka
Te Runanga o Raukawa
Te Runanga o Turanganui a Kiwa
The House of Breakthrough, Gisborne
Turners and Growers
Vegetables NZ
Watties NZ
Women's Institute, Gisborne
Z Service Station, Rotorua

FRIENDS

AK Franks Charitable Trust
Arthur Hensley Charitable Trust
Bay City Boxing Club, Gisborne
Brett Sawyers, Vodafone
Duffy Books, Gisborne
Eastland Group, Gisborne
El Rancho, Waikanae
Enterprise Motor Group, Gisborne
Foxy Quilters, Foxton
Fresh Choice, Half Moon Bay
Fruit in Schools, Gisborne
Gisborne Herald
Hahi Ringatu, Gisborne
Jenni Cooke, Howick Rotary
Joy Ashwell, the Blanky Circle, Gisborne
Ken Galley, Auckland
Kids Can, Auckland
Kim Richardson, Gisborne
Larry & Jenna Brendtro
Leanne Bodle, Gisborne
Lions Club of Whangarei

Marian Heywood, Half Moon Bay
Rotary Club
Mike Raos, Re-write Products, Auckland
Nan Henderson
Natural Tree Products Limited, Auckland
Nortec, Whangarei
NZ Refining Company
Otaki Rotary Club
Phil Parker, Coever Coaching, Auckland
Phil Rice, Howick
Robin Wilkins, Whangarei
Rotary Club of Gisborne West
Rotary Club of Half Moon Bay
Rotary Club, Whangarei
Sadhna Khan, Public Health Nurse, Gisborne
Sarah Jane Weir
SuperGrans, Gisborne
Te Paerangi Waka Ama Inc. Auckland
Te Runanga o Ngati Porou, Gisborne
The Postal Society
Treble Developments, Gisborne
Vic McNally, Auckland
Vodafone Foundation Canterbury
Wally Rice, Howick

SUPPORTERS CLUB

Abbotsford Knitting Club, Dunedin
AgriBusinessNZ Training
Alexandra Blossom Festival Committee
Alexandra Lions Club
Alexandra Red Cross
Alexandra Women's Institute Craft Group
Alison Gilbert, Brookfields Lawyers
All Saints Church Fellowship, Otaki
Analesha, Manu, Nicki, Melissa, Marilyn, Auckland
Anita Ferguson
Anne Free, Palmerston North
Avebury Quilters, Canterbury
Awarua Social and Health Services, Invercargill
Bellissimo Boutique Hair, Roxburgh
Betty Kelly, Dunedin
Betty-Anne and Beau Monga
Blockhouse Bay Garden Club
Bruce Cameron, Kiwanis, Howick
Catherine McNally, Half Moon Bay
Catholic Women's League of Our Lady Star of the Sea, Howick
Chatsford Craft Group
Child Cancer Foundation and Canteen, Dunedin
Christchurch South Lions Club
Church of Latter Day Saints, Kensington
Cliff Parker, Roxburgh
Composting NZ Ltd
Con Van der Voort, Ettrick
Countdown, Gisborne
Couper Vehicle Maintenance, Alexandra
Cromwell and Districts Probus Club
Cromwell Branch Rural Women New Zealand
Cynthia Crick, Auckland
Dawn Fowler, Raumatī Beach

Dennis Lowden, Kiwanis, Howick
Dive Tatapouri, Gisborne
Dorothy Sparrow, Gisborne
East Invercargill Rural Women
Eastern Southland Machine Knitters Club
EB Millton Charitable Trust
Electra
Elim Church, Botany
Fairview Orchard, Roxburgh
Farmers East Tamaki
Farmlands, Otaki
Fay Gill, Otaki
Foxton Beach Women's Institute
Garry Milford, Alexandra
Gary Moore, Roxburgh
Gaylene Bentley, Southern
Geoff Powell, Kiwanis, Howick
Geoffrey Mehrtens, Dunedin
Geri McGinty, Southern
Grandparents Raising Grandchildren, Rotorua
Grant and Cooke Surveyors, Gisborne
Harry Hall, Otaki
Hilda Wither, Paraparaumu
Hope Kim, Auckland
Howick Ladies Friendship Club
Howick Lodge 314
Howick Trefoil Guild
Inner Wheel Club of Awapuni, Palmerston North
Inner Wheel Club of Pakuranga and Howick
J G Matthews, Auckland
Jackie and Peter Sherwood, East Tamaki
Janefield Women's Institute, Mosgiel
Jenny Abercrombie, Southern
Jenny Muschamp, Christchurch
Jo Pollock, Southern
Julie Bobby, Alexandra
Julie David, Lumsden
Kairanga Women's Institute, Palmerston North
Kapiti Arts and Crafts
Kay Robin, Gisborne
Keiha Waikari, Waka Ama, Gisborne
Keven and Ineke Findlay, Roxburgh
Kiwanis Clubs of the Auckland District
Kiwanis Pakuranga
Lesley Madison, Highland Park
Levin Spinners and Weavers
Levin Uniting Church
Lions Club of Makarewa
Lloyd and Yvonne Greaves, Gisborne
Lois Smiler, Gisborne
Lois Stapleton, Christchurch
Maree Shann, Public Health Nurse, Gisborne
Mark Hall, Gasmak, Auckland
Melissa Walker, Gisborne
Methodist Social Services, Palmerston North
Mike Ellis, Gisborne
Milson Women's Institute, Palmerston North
Miss Dalgleish, Waikanae
Mosgiel Women's Institute
Mitchpine Products

N and J Robinson, Gisborne
Newell Rubbermaid, Auckland
New Zealand Tree Crops Association
NZ Land Care Trust, Trudi Rankin, Auckland
OfficeMax School Supplies, Dunedin
Otaki College
Palmerston North Methodist Goodwill Ltd
Paper Plus, Gisborne
Parawai Lions Club
Patricia Ladbrook, Southland
Patricia Reid, Wellington
Pauline Reid, Southern
Peter and Robyn Crowle, Cromwell
Pharmacy 44 Ltd, Rotorua
Pukenamu Probas Group, Wanganui
Radius Pharmacy, Coastlands
Rekha and the Teachers at Wonderkids Learning Centre, Buswood
Rotary Auckland District
Roxburgh Community Garden
Roxburgh Fire Brigade
Roxburgh Police
Roxburgh Rugby Club
Roxburgh Thrift Shop
Rural Women New Zealand, Northland
RYLA, Auckland
Sam Cairns, Gisborne Police
Sarah Topliff, Waikanae
Selwyn Adams, Millers Flat
Shannon Women's Institute
Sheryn and Paul Cressey, Howick
Soproptimist International of Christchurch
South Otago Federation of Women's Institutes
Sport Canterbury
St Mary's Church Fellowship, Levin
St Peter's Anglican Church, Palmerston North
Staff Sergeant Lloyd Donnelly, NZ Army Defence Careers
Sunshine Rotary Club, Whangarei
Sybil Powell, Palmerston North
Tane Crawford, Gisborne
Taranui Trefoil Guild, Palmerston North
Taupo Quilters
Te Ao Huri Iwi Management, Alexandra
Te Eric Hathaway Bridgeman Trust
Te Kura Kaupapa Arowhenua, Waihopai
Te Rau Aroha Marae, Bluff
Teviot Valley Country Women's Institute
The Matthews Family, Auckland
The Pakuranga Lodge 416
The Salvation Army, Kapiti Corps
The Wednesday Bike Boys, Highland Park
Times Newspaper Howick and Pakuranga
Tina McColgan, Invercargill
Tokoroa Lions
Tom Bidois, Gisborne
Tony Thomspson, Gisborne
Trent Normal, NZ Navy
Uruurwhenua Health, Central Otago
Variety Bash, Northland
Variety Club, Auckland
Velda Harrison, Otaki Beach

Waianiwa Women's Institute
 Waiariki Institute of Technology
 Waikanae Anglican Parish
 Waikanae Presbyterian Church, APW Fellowship
 Waikanae SPCA Op Shop
 Waimea Women's Institute, Waikanae
 Wainakarua Women's Institute
 Waiopahu Women's Institute, Levin
 Wellington Central Country Women's Institute
 Wendy Bence, Waikanae
 West Otago Lions Club
 Willis Tamatea, Gisborne Police
 Women's Institute, Matamata
 Women's Institute, Rotorua
 Woolston Craft Group

NATIONAL SUPPLIERS AND SUPPORTERS

Abso-Blooming-Lutely
 ACC
 Ace Payroll
 Air New Zealand
 Alpha City
 Anderson Lloyd Lawyers
 ANZ
 ANZ Investments
 Arrow International (NZ) Ltd
 ASB
 Avis Rental Cars
 Barnardos
 Bidvest
 Bank of New Zealand
 Brother
 Child Matters
 Comfort Hotel Wellington
 Connect NZ Limited
 CPI @ Crisis Prevention Institute, USA
 CSC Buying Group
 David Patten
 DELL
 Ecolab Ltd
 Employers Chamber of Commerce Central
 Enabling NZ Ltd
 Ernst & Young
 Family ROI, USA
 Fonterra
 Format Print
 Good Grief, Australia
 Greenwood Roche Chisnall
 GSB Supply Corp
 Hertz Rent a Car Ltd
 Horticulture New Zealand
 Hui Cleaning
 Insight
 Kiwi Express
 Lake Roxburgh Lodge
 LeasePlan
 Loo & Moore
 Marsh Insurance
 Matrixx Consultants Ltd, Tauranga
 Matthew McClelland

Microsoft
 National Resource Centre for Youth Services (University of Oklahoma)
 NeedANerd
 New Zealand Couriers
 New Zealand Post
 New Zealand Safety
 Office Max
 Office of the Commissioner for Children
 Online Security
 Packaging House
 Platform
 Programmed Property Services
 Provoke
 PSA
 Quality Bakers
 Quality Inn, Rotorua
 Reclaiming Youth International, USA
 Ricoh NZ
 Seasons for Growth NZ National Network
 SenateSHJ
 Southern Cross
 Southern Hospitality
 Stuffkens & Chambers
 Talent Propeller
 Taxi Charge NZ Ltd
 Team Network
 TechSoup
 The Building Intelligence Group
 The Families Commission
 The Urban Lounge
 Total Utilities
 Variety
 Vodafone
 Watts & Hughes
 Web Drive
 Welman Technologies Ltd
 Westpac

THANK
YOU.

Smile

MY GRANDDAUGHTER HAS STILL GOT A VERY BIG ↑ ON HER FACE
 AND SHE TELLS EVERYONE ABOUT HER EXPERIENCES AT THE VILLAGE.
 THANKS AGAIN FOR THE GREAT WELCOME AND THE FAREWELL. WELL
 DONE TEAM."

GRANDPARENT

designedbyinsight.com

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**A world
strong with
CHILDREN.**